



# CHINO VALLEY USD HOPE PROGRAM

FAMILY RESOURCE CENTERS & SUPPORT PROGRAMS



Student Achievement • Safe Schools • Positive School Climate  
Humility • Civility • Service

## 2023-2024 IMPACT REPORT



# HOPE Celebrates 10 Years of Service Delivery!

Founded in 2014, the HOPE Program has become a model of a successful community collaborative working to strengthen youth & their families.

On June 11, 2024, the Chino Valley community came together to commemorate 10 years of the **Helping Our People Every Day** or **HOPE Program**. District, city, county representatives, faith-based partners, local non-profits, and community members attended a luncheon honoring those who have invested time and financial resources to support local youth and their families. The program has grown to operate five family resource centers (FRCs) and two satellite sites on different CVUSD sites serving over 10,000 families in the past decade.

In the 23/24 school year alone, over **3,300** individuals were assisted through case management and connections to resources including counseling, tutoring, rental and utility assistance, as well as providing brand-new backpacks and school supplies to over 850 students.

This type of impact has only been achieved because of the **90-plus community partners** that have joined us in the call to help “our people” struggling and facing difficult situations like homelessness, domestic violence, unexpected tragedies, job loss, illness, and more.

We'd like to honor all of our partners who serve the community in different ways. Some deliver food, conduct clothing, school/hygiene supply drives or provide tangibles and gift cards for us throughout the year. These partners may be part of a larger organization, business, church, school, or service club. Some are part of employee unions or local government while others are individuals just wanting to make a difference. If this shared vision speaks to you, connect with us and join the HOPE community collaborative!  
To learn more, visit our [HOPE webpage](#).



**HOPE**   
**PROGRAM**



“No one can whistle a symphony.  
It takes a whole orchestra to play it.”  
— Halford E. Luccock



# PARTNER SPOTLIGHT



"Together we take pride in providing quality, caring service to our community."



The City of Chino & CVUSD offer a unique approach to supporting students and their families through extensive and integrated efforts. This alliance-based model runs deeper than traditional collaboratives utilizing coordinated services and strong, consistent communication within the agencies. Other highlights include:

- A shared staffing model within programs
- City-led Collaboratives (Focus on Youth, Faith-Based, Healthy Chino, Homeless Task Force)
- Community Events, Outreach, and Holiday Sponsorships
- Human Services Counseling & Social-Emotional support (PALS Program)
- Russ Miller Recreational Scholarships
- Police Department/Quality of Life Homeless Outreach, 5 Officers
- City-wide collaborative Back to School Event
- Summer Lunch Program
- Utility, Rental, and Security Deposit Assistance
- Emergency Motel Vouchers
- Teen Center including transportation from school to site

*"We know that when we invest in the basic needs of our students, they are going to do better in school. They are going to be better citizens and make for a better city. It's going to require investment of time, energy, resources, and that is a worthwhile investment in our families, our city, our future."*  
~City Leader

## History of the City & District Collaborative

District & City enter into first MOU to provide students mental health supports through Chino Human Services.

A shared vision emerges as City & District leaders establish the Focus on Youth collaborative to seek out grant funding.

Community Needs Assessment is disseminated; identifies areas of needs; provides direction for collaborative efforts.

First collaborative grant is awarded by First 5 San Bernardino to provide parenting, case management, school readiness, and a family resource center.

After-school, Tobacco Prevention & social-emotional support programs embrace a shared staffing model between City & District

1993

1996

1998

2000

2005

2007

2014

2020

2022

2024

The City of Chino and community leaders launch the Chino Valley Faith-based collaborative led by the Chino Police Department.

The HOPE Program is introduced at a District Board meeting and at City of Chino & Chino Hills Council. Five new resource centers are opened.

COVID-19, lack of affordable housing, financial, immigration concerns, and mental health needs dramatically increase.

City & District expand HOPE Program case management from 3 case managers to 10. The City launches the community Homeless Task Force.

The City & District celebrate **10 Years of HOPE**, having served over 10,000 individuals in the past decade alongside many community partners.

# HOPE & CARE CLOSET

The HOPE Family Resource Centers aim to remove barriers that could prevent children and youth from thriving academically and personally. In the 2023/24 school year, **3,343** individuals were assisted through community partnerships and resources.

## Stories of HOPE...

*Gina is a single mother of four, ages four to 12, who faced eviction and had to stay in a local motel. She was referred to the HOPE program where a case manager connected her to legal support, housing resources, and job training information. The family visited the Community CARE Closet and received personal hygiene items and emergency supplies. The children enjoyed "shopping" for new clothes and toys. Later that week, the case manager saw the kids at the school's Open House, wearing their new outfits and displaying some newfound confidence.*

**Names have been changed to ensure privacy.**



## PROGRAM IMPACT

### Referrals to Critical Connections include:

- Assistance with Medi-Cal, CalWORKs & CalFresh Applications
- Mental Health Support
- Food/ Pantry Resources
- Rental/Utilities Assistance
- Educational Resources
- Basic Needs



**746**

Number of students/families who received school clothing and personal care/hygiene/emergency supplies



**852**

Number of students who received educational supplies



**60**

Number of families supported through the TYKES 0-5 Program

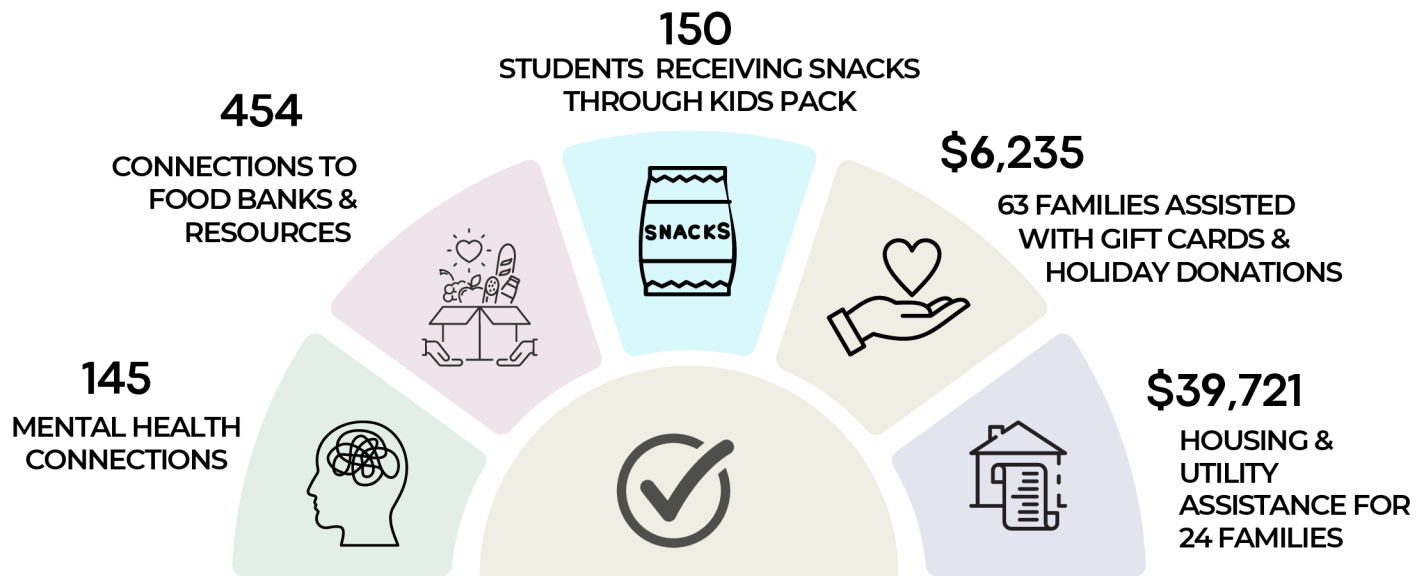


**28**

Number of non-profits faith based, community groups, or individuals added to the collaborative in 2023/24



# FAMILY IMPACT



Research consistently shows that **actively** helping families of school-age students significantly improves student outcomes, including higher academic achievement, better attendance, improved behavior, increased motivation, and a greater likelihood of graduating high school; essentially, when families are involved in their child's education, students tend to perform better overall.

## Stories of HOPE...

Sara, her husband, and three young daughters moved to California a few years ago with the intent to live with family but when issues arose, they were left homeless and had to stay in a local motel. Sara was pregnant at the time but unfortunately, miscarried. Sara's husband was working but all of their disposable income was being used on motel costs. When they ran out of money, the City of Chino assisted with a motel stay for three nights and later with \$2,400 rental security deposit through the City's Emergency Housing Assistance program. Their HOPE case manager provided Medi-Cal and CalFresh application assistance, as well as God's Pantry food delivery, CARE Closet visits, and holiday assistance. Sara was connected to a mental health counselor, and the family later participated in family counseling. With support from the City, HOPE, and other community resources, the family has been stably housed for the past year.

**Names have been changed to ensure privacy.**

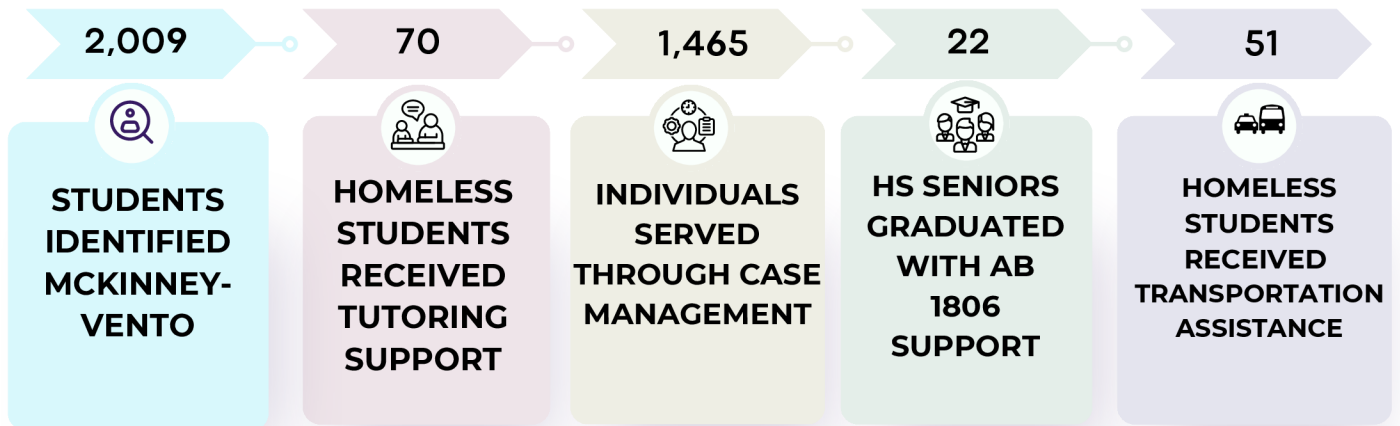




# EDUCATIONAL IMPACT

## MCKINNEY-VENTO

## HOMELESS EDUCATION CARE PROGRAM



The CARE program serves CVUSD's homeless students, unaccompanied youth, and their families by ensuring school stability and providing essential support services for academic success. Each year, we focus on enhancing outreach and resources to better meet the needs of these vulnerable populations, fostering an environment where every student has the opportunity to thrive academically and personally.

## Stories of HOPE...

Christopher (Chris), a 17-year-old unaccompanied youth, was on his own, having left an abusive and toxic home environment. Chris came to Chino from Los Angeles and was temporarily living with extended family. The high school counselor referred the student to HOPE at the beginning of the school year. Chris was deficient in credits having attended several schools because of his unstable home life. Through the HOPE program, Chris was assisted with McKinney-Vento AB1806, allowing him to graduate on time and with his peers. The program also helped him obtain a copy of his birth certificate and his social security card. This allowed the student to be able to apply for a driver's license, Medi-Cal, and CalFresh. Chris received weekly Kids Pack through Inland SoCal United Way, holiday gifts through California Institution for Men, & gift cards through HOPE. He also worked on career planning, was able to graduate in May, and found employment soon after!

**Names have been changed to ensure privacy.**

### STATE VS CHINO VALLEY USD Homeless Graduation Rates 2023\*

State of California 73.7 %

Chino Valley USD 84.8 %

\*California School Dashboard 2023

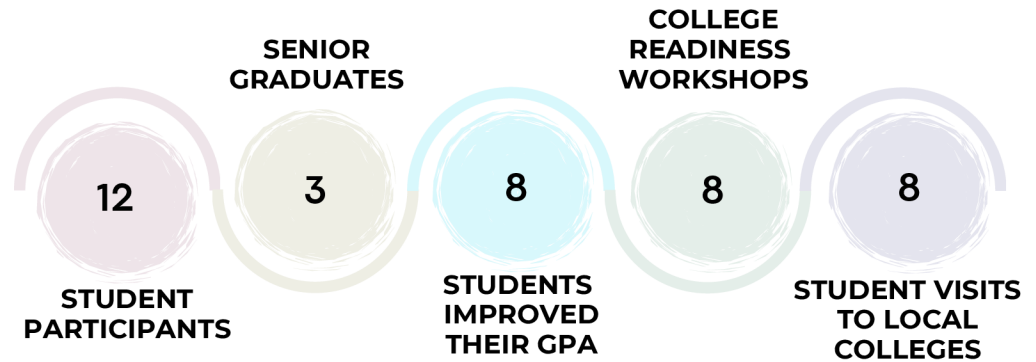




# EDUCATIONAL IMPACT

## EXCEL CASE MANAGEMENT & YOUTH MENTORING

The EXCEL program is designed to empower homeless and students from and lower socioeconomic households by providing them with the tools and resources they need to explore career options, succeed academically, and develop leadership skills.



*"I really love the program because it helped me overcome my fear of growing up and feeling I wouldn't be able to succeed." - student*

## TYKES NURTURING FAMILY PROGRAM



TYKES provides support services for family with youth children through structured case management and parenting education.



**68** INDIVIDUALS SERVED THROUGH NURTURING FAMILIES PROGRAM



**31%** INCREASE IN IMPROVED FAMILY DYNAMICS PER AAPI PRE & POST FAMILY ASSESSMENTS



**34** CHILDREN SERVED AGES 0-5



**160** CASE MANAGEMENT SESSIONS



**342** PARENT EDUCATION SESSIONS



**80** VIRTUAL SESSIONS

## Stories of HOPE...






Samantha is a single mom of two young girls. She had left an emotionally abusive relationship, was unemployed, and struggling with depression. Her initial request was for clothing, but she also needed childcare, food, employment, and housing resources. She enrolled in the TYKES Nurturing Families 16-week parenting class. Samantha found friends within the class and spoke of feeling heard and supported. With help from her case manager, she was connected to counseling provided by Chino Human Services. She applied for and received subsidized childcare. The girls now benefit from quality childcare, which promotes positive social, intellectual, and creative development. Samantha was then able to seek employment. The case manager shared a list of current job openings and within a few months, she was offered employment.

**Names have been changed to ensure privacy.**



# CONNECT WITH US

## HOPE Family Resource Centers

-  Chino Valley Adult School Room H  
12970 Third Street, Chino
-  Don Antonio Lugo High School,  
Rm #64 - 13400 Pipeline Ave, Chino
-  Levi H. Dickey Elementary School  
Rm #115 - 2840 S Parco Ave, Ontario
-  Ramona Jr. High School  
Rm #44 - 4575 Walnut Ave, Chino
-  Walnut Avenue Elementary School  
Rm #20 - 5550 Walnut Ave, Chino

## HOPE Satellites Sites

-  Chino High School, Rm #20  
5472 Park Place, Chino
-  Chino Hills High School, Rm #37  
16150 Pomona Rincon Rd,  
Chino Hills



**Please call for days/hours  
of operation for each site -  
909.628.1202 x 8960**

To connect with our program [click here](#)

*Thank you*

## COMMUNITY PARTNERS : <sup>\*</sup> New Partners Signature Partners

- 3 Way Thrift Store
- 4th District Supervisor Curt Hagman
- Abbalove Church\*
- Assemblymember Freddie Rodriguez District 52
- Bank of America - Chino Branch\*
- Bread of Life Church
- **California Institution for Men**
- **Calvary Chapel - Chino Hills**
- Calvary Chapel - Chino Valley\*
- Chaparral Elementary\*
- Chino Boy Scout Troop #202\*
- Chino Hills Teen Advisory Board\*
- Chino Neighborhood House\*
- Chino Police Department
- **Chino Valley Christian Education\*\***
- Chino Valley Democratic Club
- Chino Valley Fire Foundation
- Chino Valley Masonic Lodge #427
- Chino Valley YMCA
- Christ Lutheran Church
- Church of Southland\*
- **City of Chino**
- City of Chino Hills City Manager's Office - Ben Montgomery
- **City of Chino Hills**
- Columbiettes of St. Margaret Mary\*
- **Crosspoint Church**
- CVUSD - Child Development Department\*
- CVUSD Maintenance & Operations Department
- CVUSD Special Education Department
- Delta Kappa Gama/Chapter Kappa Beta
- Eagle Canyon Elementary\*
- Ed Acts Global
- EJ Marshall Elementary
- Elizabeth Bartolotto
- FedEx Chino Branch
- **Focus On Youth**
- Food for Life Ministry
- **God's Pantry**
- High Five Afterschool Program
- Holy Transfiguration Coptic Orthodox Church
- Howard Cattle Elementary\*
- **Inland SoCal United Way**
- Isaiah's Rock
- Jesus Christ of Latter-Day Saints\*
- Kaiser Permanente Lab, Chino
- Knights of Columbus #15339
- LD Donor Connection\*
- Levi Dickey Elementary\*
- Lewis Homes
- Litel Elementary
- Magnolia Jr. High
- Meza Family
- Miracle on 3rd Street
- Mr. Brandon Davis
- Mr. Ernie & Kathy Reed
- Mr. Jim Case\*
- Mr. Martin Silveria
- Mr. Richard & Rhonda Fellow
- Mr. Steve Moody
- Mr. Wayne Joseph
- Mrs. B. Bearden
- Ms. Angie Garcia
- Ms. Annette Hatch\*
- Ms. Beverly Hatch
- Ms. Deborah Cassatari
- Ms. Laura Jones-Kelly
- Ms. Laurie Jenkins
- Ms. Michelle Seward
- Ms. Melissa Kunn
- Ms. Rosa Mercado
- Ms. Sherry Hall
- Ms. Susan Stack
- Nails for Justice\*
- Oakridge Elementary
- Omari Family\*
- Ramona Jr. High\*
- Rolling Ridge Elementary
- Ruben S. Ayala Research Center\*
- Russ Miller Scholarship Fund
- SA Recycling
- Schneider Electric\*
- Sherry Hall
- **Shoes that Fit**
- **Silverado Contractors\***
- SOAR Afterschool Program
- Starbucks Chino Hills & Chino\*
- Superior Groceries\*
- Townsend Jr. High\*
- UCHOOZ Positive Youth
- **Verve City Church**
- **Veterans of Foreign War Post #11546**
- Walnut Avenue Elementary\*
- Watermark Fellowship Church\*